

LEVEL 3[®] VOIP ENHANCED LOCAL SERVICE

THE VOIP YOUR CUSTOMERS WANT, THE FUNCTIONALITY YOU NEED

To compete in the growing VoIP market, you must provide the service features and high-quality experiences businesses and consumers nationwide have come to expect, while controlling overhead costs and meeting compliance. With Level 3 Communications as your provider for VoIP delivery, you can do all of this and more. The Level 3[®] VoIP Enhanced Local service has the ability to originate and terminate calls to and from Level 3-provided telephone numbers, aggregate the traffic, and hand it off to single or multiple IP endpoints. With this streamlined, nationwide reach and Level 3's full suite of VoIP features, you get access to broad coverage. As your single, trusted provider, we offer you a fully bundled, FCC-compliant solution that lets you choose the features you want to deliver – all with low capital expenditures. Now you can launch into new markets to deliver carrier-quality, IP-based local and long-distance services quickly and cost-effectively.

Business Solutions

Nationwide Coverage: With more than 87 percent nationwide coverage, we can help you deliver services to more customers across the United States than any other single provider.

Efficient Call Processing: Calls are controlled from Level 3's proprietary Softswitch platform, which efficiently processes more minutes per month than many traditional long-distance and local carriers.

High-Quality Customer Experience: IP transport is handled by Level 3's own MPLS-based IP network, so we can help you support the highest quality of service.

Flexibility and Cost Control: You pick and choose the Level 3 building block services you need. You can build your network cost effectively while retaining control over your end-user features and billing.

Speed to Market: With minimal involvement and costs associated with complex interconnection issues, you can quickly open new markets and add competitive features.

Ability to Deliver the Future: With the Short Message Service (SMS)-enabled telephone numbers, you can quickly, simply and cost effectively take advantage of an SMS solution that differentiates your service and allows your customers to connect on their terms.



Level 3[®] Voice Services provide the best of proven, new technology (SIP) with legacy voice technologies, with access across the globe. We own and operate one of the largest, most secure voice networks to enable competitive cost structures and new, efficient ways of managing voice traffic.

Technical Features / Capabilities

- Local and long-distance phone services
- SMS messaging
- Inbound and outbound calling
- Operator services
- Directory assistance (411 / NPA-555-1212)
- Directory listing services
- Fixed-location static E-911 or customer-provided 911
- Telecommunications relay services
- Toll-free call routing
- Additional lines
- Inbound and outbound CNAM (Caller ID)
- Numbers can be SMS-enabled for normal person-to-person texting from 10-digit telephone numbers or group messaging for as many as 40 people, all via SIP, SMPP, XML or REST.

Service Availability

- Level 3 has one of the largest local voice footprints in the industry, covering more than 87 percent of the U.S. population.
- We can provide local origination from nearly 7,000 rate centers
- Level 3 is qualified to provide telecommunications services in all 50 states.

Why Choose Level 3 for VoIP Enhanced Local Service?

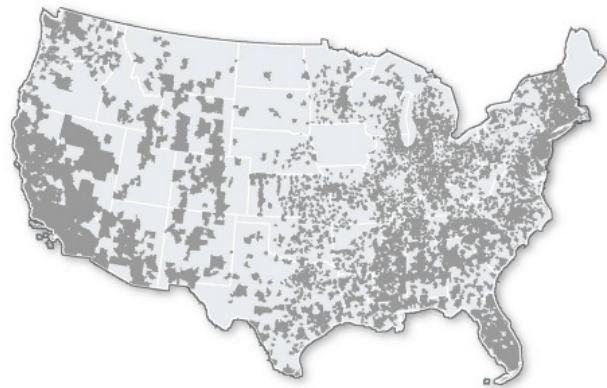
Trusted VoIP Leader: Level 3 has been a VoIP leader since 1999, when we introduced the industry's first PSTN-quality VoIP service with no special dialing required. We now own more than 125 issued and pending patents worldwide covering VoIP and Softswitch technologies.

Proven Technology and Experience: Our Softswitch successfully supports more than 13 billion voice minutes per month for 5 billion calls.

We Own and Operate Our Network: You not only get one provider for end-to-end nationwide coverage, you get a provider that owns and operates the MPLS-based IP backbone that delivers your carrier-grade, quality voice services.

Scalability to Grow with You: Our high-performance, scalable network can easily accommodate your current and future traffic and support new service offerings.

Awarded the Atlantic-ACM 2010 Metro Wholesale Best in Class award for VoIP Value



ABOUT LEVEL 3

We operate and take end-to-end responsibility for network solutions that connect you to the world. We put customers first and take ownership of reliability and security across our broad portfolio.

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