

LEVEL 3[®] ENTERPRISE TOLL FREE

A BETTER SOLUTION FOR YOUR CUSTOMERS



Level 3[®] Voice Services provide the best of proven, new technology (SIP) with legacy voice technologies, with access across the globe. Level 3 can provide you with new, efficient ways of managing voice traffic.

Toll-free calling is a valuable service to your customers and your business, but keeping costs down is crucial to receiving maximum value from your toll-free service investment. With the Level 3[®] Enterprise Toll Free service, you can lower your usage rates and consolidate your toll-free traffic. With low, flat rates for interstate, intrastate and international calls, the Enterprise Toll Free service is an ideal solution for your business. Level 3 Communications lets you choose from dedicated or switched solutions, which deliver a powerful complement of advanced routing services and features.

Business Solutions

- **Support Business Growth:** Our high-performance, scalable network is designed to accommodate your current and future traffic. We can provide the services you need today and aid in the migration for tomorrow. Whether you need dedicated or switched, TDM or SIP services, Level 3 has the solution to meet your needs.
- **Mission Critical Customer Interactions:** Leverage Level 3's proven network and full-featured routing and control capabilities to improve the mission-critical customer interaction for your business.
- **Simplified Supplier Management:** Using Level 3 as your single supplier with local presence and national reach can simplify your supplier management and billing.
- **Reduce Costs:** With the Level 3 Enterprise Toll-Free service, you can lower your usage rates and consolidate your toll-free traffic. With low rates for interstate, intrastate and international calls, it's an ideal solution for your business.



Technical Features / Capabilities

- **Line Type Information Digit Routing/Blocking:** Provides call blocking and routing based on the line type identifier of the originating TN (for example: pay-phone, cellular or prison).
- **Enhanced Routing Feature Provisioning:** Provide toll-free calling from around the country or around the world, with real-time loads, available via the MyLevel3SM customer portal.
- **Toll Free Numbers:** Random and vanity numbers supported.
- **Real-time ANI Delivery:** Receive the calling party's 10-digit TN as the call is delivered to allow caller identification.
- **Dialed Number Identification Service (DNIS):** Identify multiple, individually dialed toll-free numbers received over the same circuit.
- **Payphone Blocking:** Block toll-free calls from payphones.
- **Origin-of-Call Blocking:** Restrict calls by state, LATA, NPA or NPA-NXX.
- **RespOrg Management:** As your Responsible Organization, we can manage toll-free numbers in the SMS database.
- **National Toll-Free Directory Assistance:** List your toll-free numbers in the automated National Toll-Free Directory Assistance database.
- **Extensive Call Detail Records (CDRs):** Manage billing and service operations with detailed, accurate call records.
- **Percent Allocation Routing:** Distribute calls to a single toll-free number to different terminating locations based on a pre-defined percentage.

- **Origin-of-Call Routing:** Route calls made to a single toll-free number to different terminating locations based on point of origin.
- **Time-Dependent Routing:** Route incoming calls to alternate, pre-determined locations at specific times.
- **Extension Routing:** Prompt callers for a 1-to-15-digit extension number that is verified and mapped to a predetermined 10-digit TN.
- **Busy/No Answer Overflow Routing:** Direct calls to a predetermined location if the primary location is busy or does not answer. Overflow can be made to multiple DAL and 10-digit phone numbers.
- **Super Trunk Routing:** Enhance DS-3 circuit utilization by hunting toll-free calls across multiple trunk groups.
- **Electronic Toll Free Traffic and Billing Reports:** Assist your organization's traffic, cost, sales and marketing activity management.

Why Choose Level 3?

- An global footprint for your multi-national needs
- A comprehensive suite of voice services and features including local, long distance, and SIP trunking services.
- Experience combined with expertise to provide solutions for large and mid-market customers internationally.
- Secure, high-quality, carrier-grade connections via private IP backbone network
- Global reach provides scalable solutions driven by consistent network platforms for efficiency.
- Help with lowering your total cost of ownership.
- We carry over 12 billion minutes per month over more than 5 billion calls.

ABOUT LEVEL 3

We build, operate and take end-to-end responsibility for the network solutions that connect you to the world. We put customers first and take ownership of reliability and security across our broad portfolio.

1.877.2LEVEL3
INFO@LEVEL3.COM
LEVEL3.COM

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