

CURRENT SUPPLIER

FAQS

I am a legacy tw telecom supplier.

Do I need to do anything in order to do business with Level 3?

For suppliers doing business with tw telecom during the acquisition by Level 3 Communications, business processes are not changing unless you are otherwise instructed by an authorized Level 3 representative.

I am already a supplier with Level 3, how do I generate more business with you?

We value your contributions. Opportunity for you to expand is based on your capabilities, offerings and ability to support the needs of the business. You may work with Level 3 Global Procurement and your primary Level 3 representative for guidance on how to demonstrate your company's offerings to applicable Level 3 teams. If you are a small or diverse provider, please work with our supplier diversity manager at supplierdiversity@level3.com.

My company is a small, minority owned business.

Will this help me in doing more business with Level 3?

If you are a small or diverse provider, please work with our supplier diversity manager at supplierdiversity@level3.com. Level 3 actively strives to use certified, diverse suppliers.

Where do I send my invoice for payment processing?

Current Suppliers

Please follow the same process previously used for submitting invoices for work performed and/or product received and accepted.

New Suppliers

If you are new to submitting invoices to Level 3, please refer to your purchase order for instructions. If the purchase was placed without a purchase order, consult your Level 3 representative.

ABOUT LEVEL 3

We build, operate and take end-to-end responsibility for the network solutions that connect you to the world. We put customers first and take ownership of reliability and security across our broad portfolio.

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