

LEVEL 3 SIP INSTALLATION GUARANTEE PROGRAM

DEFINED SERVICE LEVEL AGREEMENT PROGRAM GIVES YOU CONFIDENCE IN SELECTING A MICROSOFT AND LEVEL 3 POWERED SOLUTION

Enterprises are replacing inefficient, legacy, local access ISDN-PRI services with SIP trunking to centralize their voice deployments. SIP trunking, provided by Level 3[®] Voice CompleteSM service, also lays the groundwork to deploy premise and cloud-based enterprise unified communications tools like Microsoft[®] Lync[®]. You need to minimize risk and provide customers with flexibility and assurance to trial SIP-based communication tools. And SIP installation and configuration intervals can vary significantly among vendors. Level 3 provides a simple, defined installation program with a 10-business-day Service Level Agreement program to give you confidence in selecting the Level 3[®] Voice CompleteSM service to power your Microsoft Lync deployment.

Business Solutions

A predictable SIP trunking installation so you can evaluate the Microsoft Lync voice service.

Simple, defined, design parameters provided in a SIP Lync Configuration Guide.

10-business-day activation SLA provided to customers who adhere to deployment parameters.

Begins on date of order acceptance using existing customer access, such as Level 3 Direct Internet Access or Level 3 VPN service.

Technical Features / Capabilities

SIP Lync Trial Configuration Guide

Leverages your current bandwidth

Standard per-site trial configuration

- Direct-to-media server
- No Session Border Controller (SBC) or Firewalls
- 10 Concurrent Call Paths (CCPs) per site
- New DIDs only (20)
- No porting of existing telephone numbers



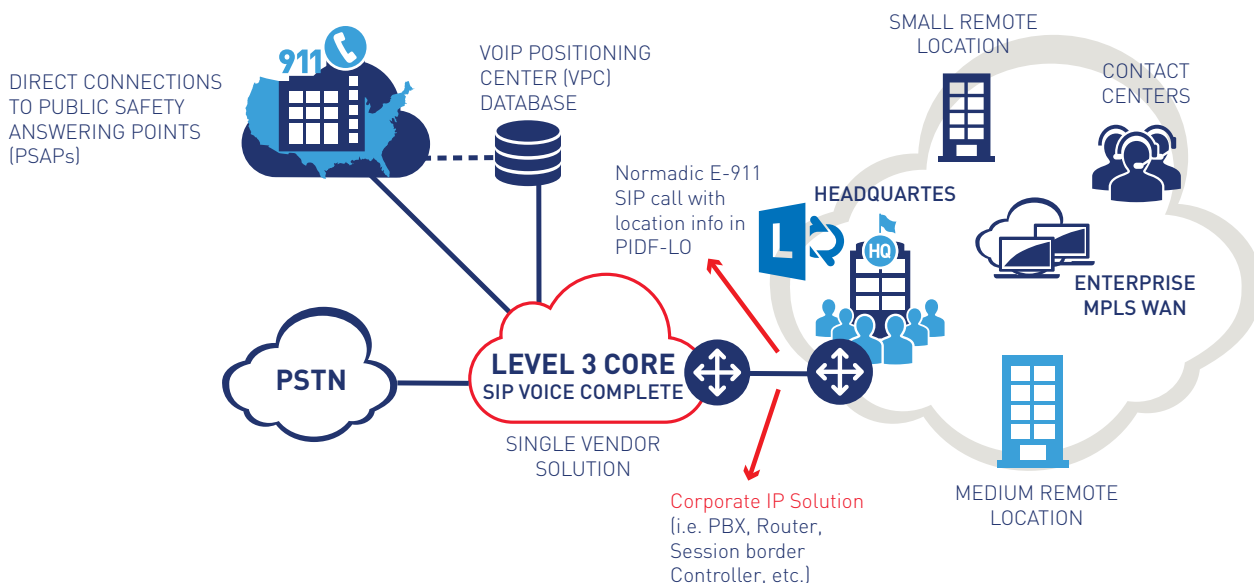
Level 3[®] Voice Services mix and match the best of proven, new technology (VoIP) with legacy voice technologies (TDM), applied ubiquitously across the United States. We operate a 100% SIP voice network with expansive local telephone number coverage and global reach.

Why Choose Level 3 Voice Complete SIP trunking to Power Microsoft Lync?

- 100% end-to-end SIP network with largest US footprint
- Lync E-911 support (Level 3 is the only carrier certified to provide true Non-Geographic E-911 service for Lync)

- Lync SIP trunking certification
- Microsoft "Referenced Architecture" provider for "Lync Hosters"
- Member of Lync Solution Alliance Partnership program

SIP with Lync



ABOUT LEVEL 3

We build, operate and take end-to-end responsibility for the network solutions that connect you to the world. We put customers first and take ownership of reliability and security across our broad portfolio.

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